



CONVERSION WEEKEND SCHEDULE

The last time we upgraded our entire core system was over 40 years ago. At the end of September, we will convert our core system to a more efficient system so we can better serve your financial needs. Please be aware of the upcoming conversion weekend schedule and watch your mail for additional communications. **During these times you may continue using your Connex Debit and Credit Cards and your paper checks.**

Friday, September 27

All services will be unavailable starting at 3 PM:

- Lobbies and drive-ups
- Member Service Center and ITMs
- Online Banking, Bill Pay, Mobile Banking, and CALL24

Saturday, September 28 through Monday, September 30

Closed. The following services will be unavailable:

- All lobbies and drive-ups
- Member Service Center and ITMs
- Online Banking, Bill Pay, Mobile Banking, and CALL24

Tuesday, October 1

The following services will be available starting at 8 AM:

- All lobbies and drive-ups
- Member Service Center
- Connex ATMs will be fully functional
- Online Banking, Bill Pay, Mobile Banking, and CALL24

*ITMs will be available at 7 AM.

* From Friday, September 27 at 3:01 PM through Monday, September 30, you can use Connex ATMs and the over 55,000 Allpoint ATMs located nationwide or request cash at point-of-sale when making a purchase with your Connex debit card. Please note that current balance information will not be available until October 1, 2024. To find an Allpoint ATM, please visit our website.

Extended Member Service Center Hours

1-800-CR-UNION | 203-603-5700

CONVERSION WEEKEND Saturday, September 28 through Monday, September 30	Closed
Tuesday, October 1 through Friday, October 4	8 AM to 7 PM
Saturday, October 5	8:30 AM to 3 PM
Monday, October 7 through Friday, October 11	8 AM to 7 PM
Saturday, October 12	8:30 AM to 3 PM
Monday, October 14	Connex will be closed in observance of Columbus/ Indigenous Peoples Day.

Beginning Tuesday, October 15, the Member Service Center will return to its regular hours of Monday through Friday 8 AM to 4 PM, and Saturday 8:30 AM to 12 PM.